

HER LITERARY TRAVEL

CODE OF CONDUCT: The purpose of this Code of Conduct is to help us create a fun, positive, and joy-filled experience for everyone on the tour. These guidelines exist solely to ensure that every guest feels comfortable, welcomed, and able to fully enjoy our adventure.

1. Kindness and Respect

Participants are expected to:

- Treat fellow guests, guides, drivers, hotel staff, and partners with courtesy and respect
- Practice patience, kindness, and empathy
- Be mindful that your behavior and demeanor influences the group atmosphere and therefore, contribute in a positive, respectful manner.

Her Literary Travel has a zero-tolerance policy for:

- Disrespectful behavior
- Aggressive or argumentative behavior
- Bullying, gossip, or exclusion of others

2. Protecting the Group Atmosphere

Part of what makes Her Literary Travel special is the uplifting environment our guests create together. To help preserve that atmosphere:

- We strive to create an excellent experience for every guest. If something needs attention — big or small — please bring it directly to your tour leader or guide so we can take care of it for you.
- Guests may not voice complaints, criticisms, or grievances to other participants, simply so the overall experience stays light, positive, and enjoyable for everyone.

This prevents negativity from infiltrating the group and allows us to address issues quickly and effectively.

3. Flexibility and Travel Realities

Travel is an adventure that sometimes includes unexpected changes. Weather, transportation, staffing, site operations, or safety considerations may require adjustments to the schedule.

By joining this tour, you agree to:

- Approach adjustments with understanding
 - Maintain a flexible, positive attitude
 - Trust that changes are made with the group's best interests in mind
-

4. Punctuality

Timeliness is critical in a group setting. Participants agree to:

- Arrive on time for all departures, meals, activities, and tours
 - Follow departure times given by the leader or guide
 - Understand that the group cannot wait for late guests
-

5. Participation and Safety

To ensure the comfort and safety of everyone:

- Follow all instructions from tour leaders, guides, and partners
- Notify the tour leader immediately of any illness, injury, or distress
- Do not attempt any activity beyond your physical comfort level
- Respect personal space and boundaries

Her Literary Travel may remove a participant from an activity or the tour if their behavior endangers themselves or others.

6. Alcohol and Substance Use

Moderate, responsible alcohol consumption is permitted. Participants agree to:

- Avoid excessive drinking
- Refrain from any behavior that is disruptive, unsafe, or inappropriate
- Follow all local laws regarding alcohol and substances

Illegal drug use is strictly prohibited.

7. Personal Conduct and Integrity

Participants agree to:

- Be honest and communicative with the tour leader
 - Maintain confidentiality around personal stories shared within the group
 - Engage with the experience in the spirit of curiosity, openness, and literary appreciation
-

8. Violations of the Code

Her Literary Travel reserves the right to:

- Address violations with the participant
- Issue a warning
- Remove a participant from an activity or the remainder of the tour, without refund, if behavior jeopardizes the group environment or safety
- Decline registration for future tours if a participant does not uphold this Code of Conduct

9. Acceptance

You affirm that:

- You have read this Code of Conduct
- You agree to uphold these standards with integrity
- You understand that these guidelines ensure a joyful, inclusive, respectful group experience